

The Year Ahead

We are now well into 2011, so I'd like to take this opportunity to apprise stakeholders of some events that have occurred since our last edition, as well as of some future activities coming up for Victim Support Service (VSS).

Partnerships with Stakeholders

We continue to develop and maintain our relationships with stakeholders throughout the criminal justice system. A range of meetings and activities that I have been involved in serves to highlight this. In late November last year I attended the 2010 Annual Victims of Crime Conference, held in Hobart. At the conference I was able to meet with representatives of like-minded victim support services from around Australia.

In December, I was able to take my first trip to our regional offices in Port Augusta, Port Pirie and Whyalla where I met first-hand a number of our key partners in these areas. In the near future I also hope to visit the remainder of our regional offices.

Earlier this year I was able to attend, as an observer, the Australian Crime Prevention Council held in Adelaide over 23-26 January. The forum attracted leading crime prevention figures from the Asia Pacific and Australasia regions. In January I also attended the signing of our Memorandum of Understanding (MOU) with the Department for Correctional Services. Both the Victims Register and the Serious Offender Committee are two very important initiatives within the correctional services field.

Other activities by VSS staff also impact on our stakeholder partnerships. These include our involvement in the Family Safety Framework Meetings, our continued involvement in South Australia Police training (recruits and Prosecutors) and our volunteer work in courts throughout South Australia.

Staying at Home Safely Package

In our December 2010 edition of *Victims' Voice*, I highlighted a new program that VSS will be delivering over the next three years. The object of the program is to enable women and children who are victims of domestic violence to remain safely in, or return to,

their homes. We are currently in the process of developing our policies and procedures for this exciting new program and we hope to take our first referrals in March. Other activities that we are undertaking include recruitment in metropolitan and regional areas, development of risk and safety assessment templates, liaison with service providers of a similar program interstate and training for all VSS staff on this new program. We are also developing our protocols for the delivery of the program with both the Attorney-General's Department and the Department for Families and Communities.

Outreach of VSS Activities

VSS is continually looking for ways to take our services out to the community. We have been successfully delivering outreach services to the southern metropolitan area since April 2009. From this month we are piloting further outreach services in the northern metropolitan area. In addition, we are currently exploring ways in which we can make our services more accessible to two particularly vulnerable groups; the elderly and people with disabilities. We are looking at ways that we can tap into the already established networks of these groups so that they may find their way to our services more readily. Making our services more accessible to groups that may be particularly vulnerable in dealing with the criminal justice system is a key priority for VSS.

Tony Waters, VSS Chief Executive

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Home Security Enhancement Program & Duress Alert Phones

In 2010, the Home Security Enhancement Program (HSEP), formerly known as Home Security Audit & Installation Program, received a growing increase in interest. During the year, Victim Support Service (VSS) assisted 12 victims of crime with improved home security in the Adelaide metropolitan area. Of these, eight victims contacted and were assisted by VSS between September and December alone.

The HSEP aims to assist eligible victims of reportable offences where the crime relates to their home, or has left them in fear whilst in their home. By improving the security of their home, the program aims to provide a level of reassurance to the victim and reduce the likelihood of re-offending at that premises.

The process for this assistance involves two stages: the first being attendance at the property by a VSS volunteer who conducts a Home Security Audit to establish the specific safety needs and provide pertinent advice to the victim about ways to better maintain their safety at home; and the second stage involves the VSS program coordinator arranging for security improvements to be made (normally deadbolts, window locks etc) either to be funded by VSS or with assistance from other appropriate agencies where available. We would like to acknowledge and thank Knight Locksmiths who install security upgrades for clients in the metropolitan area.

VSS is very grateful for assistance provided by both the Barossa and Salisbury Councils in providing this service to VSS clients through Home and Community Care funding, where eligible. While this program has been focused on safety at home, the crimes involved have been diverse (including home invasion, house break, assault, sexual assault, family or domestic violence, harassment and stalking). This shows us that ongoing and general safety is a matter of great importance to victims.

Likewise, the Duress Alarm Program has in 2010 been renamed the Duress Alert Phone (DAP) Program. The intention behind this is to minimise any confusion victims might have when receiving the DAP, as they are landline phone handsets and require a working landline phone connection. Over 2010, VSS assisted 12 clients by providing access to a DAP and funding the cost of monitoring the system.

Of these 12 DAPs, five were issued in the metropolitan area and seven were used in various regional areas across South Australia.

The DAP functions by being connected to a telephone landline and having a remote pendant which the victim can carry personally. If in danger, the victim is able to activate the alert from their pendant, which signals the monitoring centre who arrange for police attendance. For this reason, the

DAP program could not function without the ongoing and appreciated support from West Coast Security, who provide the monitoring centre, and staff from Australian Personal Security, who coordinate this service on behalf of VSS.

Not only do the DAPs assist in making victims safer in their homes, they help victims to feel more in control, providing much needed reassurance. The crimes involved in these matters have primarily included domestic or family violence, but also sexual assault, assault and threats to life.

Awareness for both of these programs has increased in 2010, with presentations provided about these services to South Australia Police, including Crime Prevention Section Managers (Sergeants), Family Violence Investigation Section Supervisors and country Crime Investigation Branch Managers. With growing interest by clients and external agencies, it is expected that these project areas will maintain demand in future and help more victims of crime.

*Michael Hooke
Counsellor, VSS*



Domestic Violence Safety Tips: Staying Safe at Home

If you are at home and you are being threatened or attacked:

- Stay away from the kitchen where the abuser may be able to find weapons.
- Stay away from bathrooms, closets or small spaces where the abuser can trap you.
- Get to a room with a door or window to escape.
- Get to a room with a telephone to call for help; lock the abuser outside if you can.
- Call 000 right away for help.
- Have a neighbour or friend you can run to for help.
- When a police officer comes, tell him/her what happened; record their name, rank and station.
- Get medical help if you are hurt.
- Take photographs of bruises or injuries.

How to protect yourself at home:

- Learn where to get help.
- Keep a telephone in a room you can lock from the inside; if possible, get a mobile telephone that you keep with you at all times.
- Plan an escape route out of your home and teach it to your children.
- Plan where you would go if you need to escape.
- Ask your neighbours to call the police if you make a signal (e.g. if the telephone rings twice, a curtain is closed or a specific light is on).
- Pack a bag with important things you'd need if you had to leave quickly; put it in a safe place, or give it to a friend or relative you trust. Include cash, car keys, change of clothes and important information such as: court papers, passport or birth certificates, medical records and medicines, immigration papers, marriage certificate. You may also wish to include one of your child's favourite toys.
- Use an answering machine to screen phone calls.
- Consider enrolling in a personal safety or self-defence course.

How to make your children safer:

- Teach them not to intervene in the event of an attack, even if they want to help.
- Teach them how to get to safety, to telephone 000, to give your address and telephone number to the police.
- Teach them who else to call for help, perhaps another family member or trusted friend.
- Tell them to stay out of the room at the time of an attack.
- Give the principal at school or child care centre copies of your court orders; tell them not to release your children to anyone without talking to you first, if a court has so ordered; use a password so they can be sure it is you on the telephone; give them a photograph of the abuser.
- Make sure the children know who to tell at school if they see the abuser.
- Make sure that the school knows not to give your address or telephone number to ANYONE.

Domestic Violence Contact Numbers:

- If you are in danger and require immediate police assistance, call 000.
- The Domestic Violence Helpline can offer counselling (24 hours) for victims of domestic violence, their concerned family or friends and for those who commit domestic violence. Phone 1800 800 098.
- You can contact the Domestic Violence Crisis Service on 1300 782 200 for crisis counselling, support and referral to safe accommodation.
- Contact Victim Support Service on 8231 5626 or 1800 182 368 (country toll free) for free and confidential information, support, advocacy and/or counselling.

White Ribbon Day 2010

White Ribbon Day was created by a handful of Canadian men in 1991 on the second anniversary of one man's massacre of fourteen women in Montreal. They began the White Ribbon Day campaign to urge men to speak out against violence against women.

In 1999, the United Nations General Assembly declared 25 November the International Day for the Elimination of Violence against Women and the white ribbon has become the symbol for the day.

Murraylands

On 25 November 2010, the Murray Bridge Domestic Violence Group organised a sausage sizzle and "Shout No" event, which was held at Edwards Square in Murray Bridge. Michael O'Connell, Commissioner for Victims' Rights and White Ribbon Day Ambassador, attended and kicked off the day with some words about the beginnings of White Ribbon Day and the importance of men working together to stop domestic violence.

Approximately 50 people attended the event with 27 men participating in the "Shout No" part of the day. The Murray Bridge contingent at full voice reached over 109 decibels. In attendance were many local community members, including several members of the South Australia Police (such as Superintendent Ian Parrott and Inspector Paul Yeomans of the Murray Mallee Local Service Area). A good day was had by all and planning for next year's event, in anticipation of a bigger and stronger voiced crowd, has already begun.



Organisers of the event at Murray Bridge, including White Ribbon Day Ambassador, Michael O'Connell, and SAPOL Commissioned Officers, Ian Parrott & Paul Yeomans

Port Augusta

In 2010, Port Augusta service providers decided to combine White Ribbon Day and Reclaim the Night into one community event. A rally was held on Thursday 25 November for residents of Port Augusta to unite as one and say no to all types of violence within the community. Held at the Port Augusta foreshore, the event was a great success. Over 120 locals from a range of cultural backgrounds and ages participated in the march around the city centre. Various guest speakers spoke on an array of different topics, including real life stories from a victim's and an ex-perpetrator's perspective in regards to how violence has had, and will continue to have, an everlasting impact on their lives. After the march there was fabulous food and entertainment to be enjoyed by all. At dusk, white balloons were released as a symbol for those who have been affected by violence.



Sharyn Potts (Yarredi Services), Dortehe Chen (Salvation Army Plus) & Nola Fehrenbach (Regional Coordinator, VSS Port Lincoln)

VSS was also involved in selling white ribbons throughout White Ribbon Day in partnership with UnitingCare Wesley Port Pirie. Hundreds of ribbons and wristbands were sold; close to \$750 was raised for the White Ribbon Foundation. VSS would like to thank all service providers, volunteers and community members who supported White Ribbon Day and we look forward to working with you all again this year.

Port Lincoln

The Port Lincoln White Ribbon Day event was organised by the Port Lincoln Domestic and Family Violence Action Group. A sausage sizzle was held on the foreshore on the morning of 25 November 2010.

There was great support from the community, including four days of advertisements for the sausage sizzle on the local television station, GTS BKN. The *Port Lincoln Times* published an article discussing White Ribbon Day with a photo of seven

local men (including White Ribbon Day Ambassador, Tom Lewis) wearing white ribbons. Other local services, such as Port Lincoln Community Services, UnitingCare Wesley, Zonta, Rotary and Radio 5CC, also offered services and support to make this day a success.

Port Pirie

The Port Pirie Domestic Violence Action Group acknowledged White Ribbon Day with speeches and a sausage sizzle at the Flinders Park on the foreshore.



*Men in Port Pirie showing support for White Ribbon Day and saying “no” to domestic violence
* Photo courtesy of The Recorder*

Superintendent Howard Davies (South Australia Police, Yorke and Mid North Local Service Area) and Greg Mayfield (Editor, *The Recorder*) spoke to attendees about the history and importance of White Ribbon Day. Both speakers noted the significance that White Ribbon Day was created by males and the purpose is to urge other males to speak out against violence against women.

As well as taking a stand against violence, the Port Pirie event gave members of the community a chance to learn more about what resources and agencies are available to support victims of domestic violence.

Riverland

The SHOUT from Berri Bridge was again held for White Ribbon Day in 2010, hosted by Riverland Domestic Violence Action Group and Zonta Australia. Volunteers promoted the event at local shopping centres in the preceding week and during this

time, over 75 men signed the “All Aussie Men Should Swear” campaign. TAFE Community Service students also distributed posters, wristbands and pins to be sold throughout the Riverland.

The SHOUT was well attended, with approximately 100 people supporting the event. The Commissioner for Victims’ Rights, Michael O’Connell, attended and was also part of the judging panel to choose the loudest shout from the seven teams who took part in the shout from the bridge. Michael then addressed the crowd and thanked them for their support for the cause. Also on offer was information regarding where to get assistance and support for people in need. The day finished off with a sausage sizzle and cool refreshing soft drinks.



Men shouting from the Berri Bridge in support of White Ribbon Day

Whyalla

The Whyalla Domestic Violence Action Group ran a stall at Westlands Shopping Centre for White Ribbon Day in 2010. Purple balloons were a great success with the local children, who created a sea of purple as they wandered through the centre with their families. All 50 white ribbons were sold and generous donations were made by several locals. A strong interest in the general information available on violence against women was shown by the Whyalla community, with approximately 130 people expressing both their support for White Ribbon Day and their desire for violence against women to cease.



Kate Kemp-Turner (Regional Coordinator, VSS Whyalla), Mandy Goodland, (Home Interaction Program for Parents & Youngsters (HIPPY) Coordinator, UnitingCare Wesley), Marianne Donnellan, (HIPPY Team Leader, UnitingCare Wesley) & Alberto Salatino (be active Community & Recreation Field Officer, Whyalla City Council) at the stall at Westlands Shopping Centre

Reporting on Crime Statistics

In our last edition of *Victims' Voice*, we had two articles entitled "Headlining Crime" and "Crime Statistics: The Mystery of the Crime Problem". Both of these articles focused on the difficulties associated with reporting on the true levels of crime throughout society. In *The Advertiser* on Thursday 27 January, the following two stories appeared: "Record crime rate drop" by Amy Noonan on page 14 and then further on at page 32, "Police miss urgent call response mark" by Ken McGregor.

The first story was reporting on remarks by Dr Peter Hommel of the Australian Institute of Criminology who was quoted saying that countries such as Australia had the lowest rates of crime since statistics were first recorded. Dr Hommel was further quoted as saying "we now live in a very safe community but we don't always know that and understand that".

The second story looked at the apparent lack of success of South Australia Police in meeting their own benchmarks for urgent response times to public distress calls. The report concluded that "the rise of 11 per cent, from 153,210 to 170,531 in the metropolitan area, shows the increasing amount of violent and tragic incidents with which police are forced to deal with each year".

Tony Waters
Chief Executive, VSS

More on Reporting Rates

On 28 January 2011, the Productivity Commission released the *Report on Government Services 2011*. Part C of the report covers the Justice sector and includes reporting on the police, courts administration and correctional services. In regards to the reporting rate for victims of crime, the report provides information for both crimes against the person and crimes against property. This shows that the following reporting rates estimated for 2008-09 by offence as being:

Offence	Reporting Rate
Offences against the person:	
• Physical Assault	44.7
• Threatened Assault (face-to-face incidents only)	29.7
• Robbery	39.1
Offences against property:	
• Break-in	75.9
• Attempted Break-in	38.1
• Motor Vehicle Theft	86.7
• Theft from Motor Vehicles	55.4
• Malicious property damage	43.3
• Other theft	34.3

Source: Productivity Commission - Report on Government Services 2011, Chapter 6 Police Services, p 6.46-6.47
www.pc.gov.au/gsp/reports/rogs/2011

Tony Waters
Chief Executive, VSS

Under-reporting of Violence in Indigenous Communities

In January of this year, the Australian Institute of Criminology released a paper entitled “*Non-disclosure of violence in Australian Indigenous communities*” by Matthew Willis. The focus of the paper was to look at the non-disclosure of violent crimes by Indigenous victims and discuss ways to encourage greater reporting. Reasons for the lack of reporting include all of the same reasons as to why non-Indigenous victims under-report as well as barriers particular to Indigenous communities. Willis makes the point that most of the literature on under-reporting focuses on sexual assault victimisation. The following table outlines the various reasons for under-reporting:

Personal Barriers	Justice System-related Barriers
Too trivial or inappropriate to report to police	Police would not or could not do anything
Not a ‘real’ crime	Police would not think it was serious enough or would not want to be bothered with the incident
Not clear that harm was intended	Fear of not being believed by police
Dealt with it themselves	Fear of hostile treatment by police or other parts of justice system
Regard it as a private matter	Fear/dislike of police or the legal system
Shame, embarrassment	Lack of proof that the incident happened
Did not want family or others to know	Did not know how to report
Fear of reprisal by assailant	
Self-blame or blamed by others for the attack	
Desire to protect offender, relationship, or children	

Source: Willis, M. “*Non-disclosure of Violence in Australian Indigenous communities*”, *Trends & issues in crime and criminal justice*, Vol 405, January 2011, Australian Institute of Criminology p 2.



The paper goes on to discuss how similar barriers exist in remote Indigenous communities. In addition, issues such as local repercussions and consequences, Indigenous culture, Indigenous experience with the justice related system and a lack of knowledge and access to services all work to enhance and deepen the lack of reporting. In terms of encouraging reporting in these communities Willis concludes that “*service responses for Indigenous victims need to be developed in conjunction with Indigenous communities and incorporate Indigenous perspectives, while recognising the practicalities of service provision in this environment*”. An example of practical service delivery is that a traditional service delivery model of booking time-scheduled

appointments is unlikely to work with Indigenous communities and that a flexible, culturally diverse method that may include men in the healing process may achieve more.

Source: Willis, M. “*Non-disclosure of Violence in Australian Indigenous communities*”, *Trends & issues in crime and criminal justice*, Vol 405, January 2011, Australian Institute of Criminology www.aic.gov.au

Tony Waters
Chief Executive, VSS

2010 National Victims of Crime Conference

The Victims of Crime National Conference was held on 22-23 November 2010 in Hobart, Tasmania. Two staff members from Victim Support Service (VSS) attended (Cheryl Fazzalari-Molloy, Riverland Regional Coordinator and myself from the Adelaide metropolitan office), along with our Chief Executive, Tony Waters. The theme of the conference was "let's get real" and the smaller group presentations allowed for some good debate and discussion amongst professionals on a range of issues. These included victims of crime in rural settings, Aboriginal women's experience of domestic violence and what the police should know about victims.

The two days provided a great opportunity for us to learn about how other victim support agencies operate, share experiences and knowledge, and feel part of the larger organisation - Victim Support Australasia.

Highlights

Liz Little spoke enthusiastically about the "Safe at Home" program. This is a multi-agency, whole of government response to domestic violence in Tasmania, which has seen no reported homicides

from domestic violence in four years. Liz spoke about the program coming from a human rights angle in order to put in measures that ensure women's safety.

Human rights was also a theme of the presentation by Sam Garkawe (Associate Professor, School of Law and Justice, Southern Cross University) - he wants to see victims' rights taken seriously as a human right. Michael O'Connell (Commissioner for Victims' Rights, South Australia) and Sam are keen to see movement on creating a Declaration of Victims' Rights through the United Nations.

Other interesting presentations were given by the Tasmanian Victim Support Service on a police co-location project which emphasised the importance of visibility of victim services and the value of a physical presence within the police station.

As a final note, I was reminded that VSS in South Australia is the oldest and only non-government victim service in Australia. I feel proud to be part of such a well-established organisation.

Katie Holland, Counsellor, VSS

Court Companion & Public Speaker News

The Victim Support Service (VSS) Court Companions and Public Speakers are already active and ready for what 2011 will bring! Recently our volunteers attended an annual Planning Day, which involves the Court Companions, Public Speakers and Volunteer Coordinators putting their heads together to plan for 2011. Exciting ideas and training interests were discussed and it was decided that the training to be undertaken by our volunteers this year is:

- child safe environments training
- domestic violence training
- cultural competency training

To add to this training, we are currently planning guest speakers for our regular monthly meetings. In past years our guest speakers have included Michael O'Connell (Commissioner for Victims' Rights), Youth Justice Coordinators, a District Court Judge and various Divisions from SAPOL - just to name a few.

VSS Court Companion Coordinators will also be attending the SA & NT Volunteering National Standards Training Workshop. This is a two day practical, hands-on, interactive workshop that covers each of the National Standards and how they can be successfully integrated within VSS.

Finally, we would like to acknowledge the great work our volunteers do and just how important they are to our organisation and service delivery. We value their ideas and enthusiasm and we look forward to an exciting and eventful year for VSS volunteers.



Court Companions & Coordinators (Emma Lee Kumar, bottom left, & Elaina Priori, far right) at the recent Planning Day

*Elaina Priori & Emma Lee Kumar
Counsellors, VSS*

New Role with the Family Safety Framework

We are excited to announce that as of 2011, Victim Support Service will be participating in all Statewide Family Safety Framework meetings and providing administrative support.

What is the Family Safety Framework?

The Family Safety Framework (the Framework) was developed under the auspice of the South Australian Government's Women's Safety Strategy and Keeping Them Safe – Child Protection Agenda, to drive improved, integrated service responses to violence against women and children in South Australia.

The Framework seeks to ensure that services to families most at risk of violence are provided in a more structured and systematic way, through agencies sharing information about high risk families and taking responsibility for supporting these families to navigate the system of services to help them.

Who is involved?

The Framework involves an agreement across Departments and Agencies for a consistent understanding and approach to domestic and family violence that has a focus on women's and children's safety and the accountability of perpetrators.

The Framework is managed by the Office for Women, in conjunction with the Family Safety Framework Implementation Committee made up of representatives from participating agencies. The core agencies involved are:

- South Australia Police (SAPOL);
- Families SA;
- Housing SA;
- Community Corrections;
- health services (including community, women's health, aboriginal health, midwifery, nursing and hospital staff);
- adult mental health services;

- drug and alcohol services;
- Department of Education and Children's Services;
- Women's Domestic Violence Services (NGO); and
- Victim Support Service (NGO).

What are the essential elements of the Family Safety Framework?

The essential elements of the Framework include a common risk assessment process, the establishment of local Family Safety Meetings and a Protocol for sharing information. The Framework is supported through endorsement by State Cabinet and the Privacy Committee of South Australia.

Where are the Family Safety Meetings held?

As of November 2009, Family Safety Meetings are held regularly (usually fortnightly) in six SAPOL local service areas. These are:

- Holden Hill;
- South Coast (Noarlunga);
- Northern Metro (Elizabeth);
- Western Metro (Port Adelaide);
- Port Augusta; and
- Port Pirie.

In 2011, the Framework will expand to cover all of metropolitan Adelaide with meetings being implemented in a further two SAPOL regions. These are:

- Sturt (Inner Southern); and
- Adelaide Eastern.

For more information about the Framework: copies of the Family Safety Framework Manual are available on the Office for Women website at www.officeforwomen.sa.gov.au

*Jodie Sloan
Manager, VSS*

Memorandum of Understanding Signing



Tony Waters & Peter Severin signing the MOU

On 27 January 2011, Tony Waters (Chief Executive, Victim Support Service (VSS)) met with Peter Severin (Chief Executive, Department for Correctional Services (DCS)) to sign the updated Memorandum of Understanding (MOU) between the organisations.

VSS is currently also negotiating MOUs with South Australia Police and the Office of the Director of Public Prosecutions. We look forward to continuing to work alongside these government agencies in the future.

What's New in the Resource Centre?

Our Resource Centre has a special collection chosen to help crime victims, and another to support in the professional development of those who assist victims. Here are some of our most recent additions and you can find more online at www.victimsa.org then select *Information* and *Resource Centre* on the site menu.

Self-help Resources

In an Unspoken Voice: How the Body Releases Trauma and Restores Goodness

Peter A. Levine, 2010

VSS Reference Tr62

The author, a clinician specialising in the impact of trauma on the brain, analyses the connections between evolutionary neurophysiology, animal behavior, and traumatic stress. He explains how our brain, body and spirit respond to traumatic experiences, and how trauma can be healed by a 'sensation-based' approach. The book is illustrated with examples of healing.

Letting Go of Anxiety: Deep Relaxation Imagery and Breathing Exercises for Releasing Anxiety [audio CD]

Sarah Edelman & Malcolm Harrison, 2011

VSS Reference CDFe02

Calming music and the voice of psychologist, Sarah Edelman, accompany you as you learn to relax and let go of anxiety. This audio CD offers six different ways to manage anxiety: 1) Progressive muscle relaxation; 2) Diaphragmatic breathing; 3) Self-talk for releasing anxiety; 4) Visualisation exercise; 5) Isometric and cue-controlled relaxation; and 6) Inner-guide imagery.

Mindbody Workbook for PTSD: A 10-week Program for Healing after Trauma

Stanley Block & Carolyn Block, 2010

VSS Reference Tr61

A workbook taking you on a ten-week program to heal post traumatic stress disorder, using a method called 'mind-body bridging'. The author will help you to overcome feelings of detachment, lose the feelings of tension in the body, lessen the occurrence of flashbacks and nightmares, sleep better, be more relaxed, and make progress towards recovery.

For Professionals

Challenging Depression: A Go-to Guide for Clinicians and Patients

Cara T. Hoepner, Mark Zetin & Jennifer Kurth, 2010

VSS Reference De39

A guide written by American psychiatrists for counsellors and their clients on the causes, diagnosis and the many treatments for depression. Particular emphasis is placed on drug therapy, but different forms of psychotherapy and alternative therapies are considered and explained.

Gender, Crime and Victimization

Pamela Ann Davies, 2011

VSS Reference Gv06

An analysis of crime, victimisation and the responses to crime, through the perspective of the different genders. This book examines criminology for both male and female offenders and victims, looks for patterns of victimisation in society, shows how the proponents are presented by the media and how the criminal justice system responds to victimisation. Fear of crime is discussed, as well as vulnerability, and criminalisation.

Introduction to Counselling Survivors of Interpersonal Trauma

Christiane Sanderson, 2010

VSS Reference Tr17

Interpersonal trauma can be caused by sexual or domestic abuse, elder abuse or sexual exploitation. When suffering from trauma, victims have specific needs which should be addressed: they find that they feel 'cut off' from society and unable to trust other people with

relationships. This book will show counsellors how to discuss victims' feelings about themselves and in a supportive therapeutic situation and to give them the confidence to relate with other people again.

The Trauma Treatment Handbook: Protocols across the Spectrum

Robin Shapiro, 2010

VSS Reference Tr63

A guide for counsellors, describing the treatment options available for treating trauma and complex trauma. The author has many years' experience working with trauma patients, and here she gives a brief assessment of each of seventeen treatments.



She also offers advice about which treatments are most effective in certain circumstances such as traumatic grief, sexual assault and relational trauma.

Internet Resources

Supporting Victims through the Legal Process: the Role of Sexual Assault Service Providers

Debra Parkinson, ACSSA, 2010

www.aifs.gov.au/acssa/pubs/wrap/index.html

VSS Online Reference RaWrap.8

This paper gives an overview of the reforms to the treatment of crime victims in sexual assault cases around Australia, and the services provided to assist them in trials. Illustrated with case studies.

Thinking about Homicide Risk: a Practice Framework for Counselling

Jan Breckenridge & Kerrie James, ADFVC, 2010

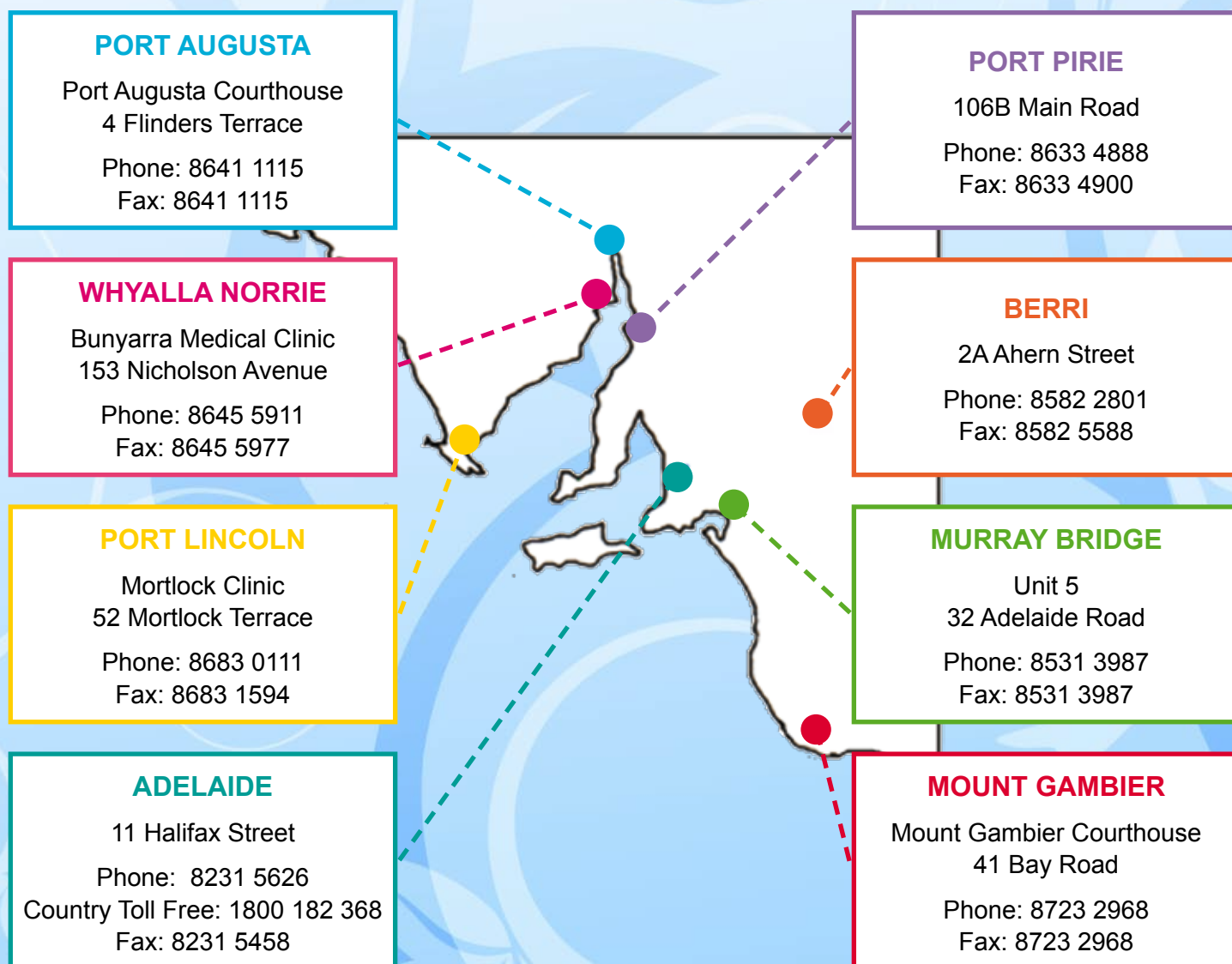
www.austdvclearinghouse.unsw.edu.au/stakeholder_papers.htm

VSS Online Reference SP ADFVC.9

A paper suggesting a 'multi-systemic practice framework' would be useful for counsellors assessing clients for domestic violence which may lead to homicide. It would provide appropriate services to assist women who are struggling with their domestic problems.

Fiona Hemstock
Librarian

Victim Support Service... Our Statewide Office Locations



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Have your say... we want to hear from you!

We welcome feedback about *Victims' Voice*. Is there a section you particularly like or something you'd rather not see? If you have a suggestion, please write to us...

Please send your feedback to PO Box 6610, Halifax Street, Adelaide SA 5000

Alternatively, you can send us an email at info@victimsa.org

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Victim Support Service welcomes your feedback. Comments regarding any aspect of our service should be addressed to the Chief Executive.