

Support Services for Victims of Crime



Victim Support Service Inc.

Victim Support Service (VSS) is a statewide, community based not-for-profit organisation in South Australia. Qualified staff and trained volunteers provide a comprehensive range of services for adults and older adolescents who have experienced crime. This includes individual crime victims, their families, friends and the wider community.

We are a non-government organisation working in partnership with communities, police and other organisation across regional, rural and metropolitan areas.

Vision

An Australia united in a commitment to safer communities through crime prevention, victim awareness and addressing the impact of crime.

Mission

To champion and promote our vision, and to work in partnership with our clients, communities and service providers to enhance community resilience, improve the well-being of people affected by crime and promote victims' rights.

Our services include:

Information

- Victims' rights
- Victims of Crime Compensation
- Support services
- The impact of crime
- Being a witness in court
- 'Fact sheets' to assist with reactions to trauma and coping strategies
- Resource Centre and free Borrowers' Club

Support

- Enquiry line
- Court Companion and preparation service
- Therapeutic and support groups
- Assistance with preparation of Victim Impact Statements

Counselling

- Professional counselling to address impact of crime
- Services for those affected by homicide

Advocacy

- On behalf of crime victims
- For reforms to the criminal justice system
- Representation and participation on a broad range of South Australian and national networks

Consultancy and Training

- Consultancy services for employers and service providers
- Seminars on the criminal justice system
- A broad range of training programs

Community Safety and Crime Prevention

- Information about the risks of crime and methods to improve safety
- Victim Awareness programs with offenders

Community Education and Development

- Presentations to community groups
- Quarterly "Victims' Voice" newsletter

Volunteering

Many volunteers contribute to the work undertaken by VSS in areas of practical support, information provision and administration.

Membership

VSS membership is a practical step that enables you to support crime victims and support our actions to improve the rights, services and outcomes for victims in South Australia.

Bequest

VSS has a bequest program which enables donations to be bequeathed to help with client services.

Donation

All donations are appreciated and are tax deductible if \$2 or greater.



If you need an interpreter, please call the [Translating and Interpreting service \(TIS National\)](#) on 131 450 and ask them to telephone VSS on (08) 8231 5626. Our business hours are 9am to 5pm, Monday to Friday.

Services are confidential and free of charge.